

An Easy Guide to Your PHARMACY BENEFITS

Where can I go to get my prescriptions filled?

You can go to any pharmacy in Advanced Health's Pharmacy Network. This is almost any pharmacy aside from Walgreens. Make sure to take your prescription and Oregon Health ID Card. They cannot fill your prescription without it.

Who do I call if I have a problem or question?

MedImpact Help Desk: **800-788-2949**
PCN#: 38900 / BIN#: 003585

How much will my medications cost?

There are no co-pays for covered medicines. The drugs covered by Advanced Health are listed on the Drug Formulary at:
advancedhealth.com/members/pharmacy-info

What if they tell me I need a Pre-Authorization?

Call your doctor and let him know, they will provide the information to Advanced Health. If you are unable to reach them, please call the MedImpact Help Desk at **800-788-2949**



541-269-7400 or 800-264-0014
(TTY: 711 or 800-735-2900)

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What if I have Medicare Part D?

If you have Medicare Part D, then Medicare covers your medicine. Your OHP benefits do not include drugs that are covered by Medicare Part D. Medicare Part D has co-payments on covered drugs. If you have additional questions about Medicare contact **SHIBA** at **800-722-4134**

Why am I being asked to sign a Member Agreement to Pay for Pharmacy Services?

You will sign this if you choose to pay for your prescription yourself. This may happen when the medicine is not covered by OHP. You can also choose to pay if the medication requires a pre-authorization and you do not want to wait.

How can I get my medicine through the mail?

Call Postal Prescription Services at: **800-552-6694**. Advanced Health Members are enrolled under Doctors of the Oregon Coast. You can also set up your profile online at **advancedhealth.com/members/pharmacy-info**

You can get this letter in another language, large print, or another way that is best for you. It is free of charge. You can also have a language interpreter free of charge.

Changing Your Address

When you change your address or phone number, tell all your health care providers, your Coordinated Care Organization (CCO), and the Oregon Health Authority (OHA)

- Email: **oregonhealthplan.changes@state.or.us**
- Call Oregon Health Plan (OHP) Processing Center: **1-800-699-9075, TTY 1-800-735-2900**
- Call Advanced Health Member Services
- Call your PCP's office

